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SCM BOARD OF DIRECTORS MEETING November 5, 2019 MINUTES

Board Meeting Commenced: 6:21 p

Location: Deb's house

Present: John, Deb, Colleen, Abigail, Andy, Jeremy

Absent: Meg, Rich, Michael

PRELIMINARIES

Ends: waived

Ground Rules/Guest Rules: waived

AGENDA REVIEW

Items A and F of the Voting Agenda, and the Yearly Reflection and Annual Meeting Minutes Review were postponed. Executive Session was also postponed as necessary board members were not present.

VOTING AGENDA

Rich reported partially out of compliance in his D.3 Agenda Planning report for an annual calendar that reflects multi-year planning. This will be worked on in the coming months.

John discussed rephrasing in section two part 3 Operational Definition in the B.8 GM Monitoring Report (Treatment of Customers).

Andy moved to accept submitted reports, seconded by Colleen, all in favor.

GM FYI REPORT

Member Update: Abigail moved to accept new members, seconded by Andy, all in favor.

Staff Update: Two new hires.

Store Update:

- POS Update: Jeremy is leaning towards choosing Catapult for the co-op's new POS system. It is recommended highly by NCG and other co-ops, including Lexington in Buffalo. Jeremy will give the board an updated proposal by November, and would like to roll it out by next April in order to familiarize the staff with it one year out from expansion. He is estimating a \$50,000-60,000 expense.
- Eat to Live Coolers: After doing further research, Jeremy will not be moving forward with the Eat to Live coolers but is continuing to look for a replacement dairy cooler.

Financial Reporting: The quick ratio is improving. Other ratios look strong.

DISCUSSION AGENDA

Annual Meeting Recap: The meeting was successful as we met quorum. There was a great turnout, great food and good discussion.

Certify Bylaws Votes Results: Bylaws votes were updated as follows: 1 no, 103 yes, 3 invalid, 107 total. Deb moved to accept and certify the bylaws, seconded by Andy, all in favor.

Plan for Counting Board Ballots: Board ballots will be counted December 3 at the store. Jeremy, Abigail and potentially Deb will count.

Plan for Investment Shares and Member Loans: Jeremy recommended the board make a plan and charter a committee. John will write the charter and volunteered to participate, as well as Colleen. It was recommended that Michael participate as well. A meeting was planned for November 19 at WCNY.

Discuss Facilitation and Agenda for 2020 Retreat: Jeremy would like to bring in Art as a consultant to work with the board to develop a strategic plan, and Art will work with Jeremy on execution. This is currently set for February. There will be a pre-retreat meeting to train new board members.

Adjourned: 7:51p